

Elijah Douglas

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An experienced Network Engineer that is always striving to develop and improve myself so that I may better contribute to my team as well as support and improve the infrastructure I manage.

Experience

Network Analyst | June 2023 - Present

Georgia-Pacific Cellulose - Brunswick, GA

- Worked towards improving the reliability of the Business and Process Control networks by ensuring redundancy wherever needed including uplinks, power supplies, and overall network design
- Installed and managed new Solarwinds Orion server to monitor our Network infrastructure
- Built up-to-date network maps for all the process areas of the mill
- Led the refresh of our top level routers for our Process Control Network. Upgrading them from Catalyst 3850s to 9500s.
- Setup RADIUS authentication using Windows NPS allowing AAA authentication for our Process Control Network switches.

Network Engineer | February 2022 - June 2023

Abacus Solutions Group - Brunswick, GA

- Managed a network consisting of Cisco Catalyst 3750 & 3850 switches, Palo Alto Next Gen Firewall
- Led the auditing process of over a hundred network closets resulting in up-to-date rack elevations and improving our reference documentation with the intent of reducing troubleshooting times.
- Handled help desk ticket escalations for networking related issues.

NOC Support Specialist | October 2019 - February 2022

Brantley Telephone Company - Nahunta, GA

- Managed FTTH access network using Calix CMS.
- Used PRTG to monitor network for outages and bandwidth over-utilization
- Configured and installed Calix E7 access nodes to support the growing customer base.
- Performed PC & laptop repair services for residential customers

Education and Certifications

- **B.S Network Operations and Security** | *Western Governors University*
- **Cisco Certified Network Associate**
- **LPI Linux Essentials**
- **CompTIA Project+**